



State of Utah

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Lieutenant Governor

TODD E. KISER
Commissioner

Insurance Department

For Immediate Release
August 8, 2014

Contact: Armand Glick
801-531-5388
aglick@utah.gov

Seven Charged in Auto Glass Rock Chip Repair Scam

The Utah Insurance Department's Fraud Division has charged two Pleasant Grove rock chip repair businesses with various forms of fraud; Tyson Brown, owner of Quick Fix Auto Glass, LLC, and Tyson Weber, owner of T&R Auto Services, along with five members of their staff.

Tyson Brown, the owner of Quick Fix Auto Glass, LLC, was charged with racketeering and insurance fraud; both second degree felonies. Brown was also charged with eight counts of identity fraud; all third degree felonies. Four of Brown's sales employees were also charged with identity fraud and falsification of insurance claims. Brown's court case is pending.

Tyson Weber, owner of T&R Auto Services, pled guilty to third degree felony insurance fraud and three counts of third degree felony identity fraud.

Brown and Weber, along with their sales employees solicited rock chip repairs by going door to door and using other means of contacting owners of vehicles in need of rock chip windshield repairs. They advised vehicle owners that they would take care of the claim with their auto insurance company without cost to the vehicle owner.

After obtaining the auto owners' insurance information and other personal information, Brown, Weber and their employees contacted the insurance companies by impersonating the policy holders in order to obtain payment for the windshield repairs. In cases where multiple rock chips were repaired, the agents kept the insured's information and filed followup claims without the insureds knowledge, days, weeks, or months later. Auto insurance companies typically pay the same amount as a single rock chip repair when multiple rock chips are repaired at the same time.

In all, the defendants filed 1,674 glass repair claims with Farmers, Allstate, and Progressive insurance companies, who then paid Quick Fix Auto Glass, LLC and T&R Auto Services \$102,000.

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The Utah Insurance Department is a State agency. Its mandate is to regulate insurance marketed and sold in Utah. Currently more than 95,000 agents, agencies, and insurers are licensed; domestic insurers are audited to verify financial stability and compliance with insurance laws; administrative action is taken against licensees found to be in violation of insurance laws; calls from consumers with questions or complaints are taken; and licensees and consumers are educated regarding insurance. For more information visit <http://www.insurance.utah.gov/> or call toll free in-state @ 1-800-439-3805 or locally @ 801-538-3077.